

PROFILE



Jana Vanderlinden, Program Manager, P&V, Belgium

As a Program Manager for the Agile transformation at P&V Group, I lead the transition to an Agile delivery organization together with a team of Agile and change management experts. Throughout my career, I have consistently chosen to contribute to major transformation programs. The complexity and challenges of such initiatives energize me. I am a team-oriented individual who thrives in a high-performing, enthusiastic, and ambitious team environment. In the coming months, I will be taking on a new challenge as the Manager of P&V's Channel Service Center. In this role, I will leverage my experience in transformation while further developing my people management skills. Outside of work, I enjoy spending most of my time with my husband and two daughters.



Jens Smids, Advisor to the CEO, P&V, Belgium

In 2017, I began my professional career as a Management Trainee at P&V Group in Belgium. We are the 6th insurance company within the Belgian market and active in both Non-Life and Life Insurance. Over the past 7 years I have held various positions within the company, including Project Manager and most recently, Account Manager (Non-Life Insurances) in our brokerage channel. Since last year, I have been working as an Advisor to our CEO. It is a very broad and interesting role that I would summarise as follows: (strategic) support to CEO, for both her role within P&V Group as well as her other roles in different organisations such ICMIF, Euresa and Assuralia (Belgian Insurance Association). Outside of work, I enjoy exploring new countries and cultures, cooking and running.



Pim Robyn, Manager claims, P&V, Belgium

P&V Group is a leading insurance company in Belgium operating in Life and Non-life. I have been working in the Non-Life claims department for more than 25 years. Where I first held various expert positions and became operations manager (personal injury and work accidents), recently at national level. My direct reports are 4 team leaders and several experts and specialised inspectors. We contribute to business objectives by delivering operational excellence, handling complex and large claims and managing financial risks related to large claims. We also provide legal support to the Non-Life claims department. Outside work, I enjoy reading and outdoor sports (especially running).



Cindy Nestman, AVP Talent Management, Co-operators, Canada

I am strategic leader and change innovator with over 25 years' experience in Human Resources and Marketing in the telecom and co-operative financial services sectors. I've spent the past 17 years at Co-operators learning, innovating, and executing talent strategies and solutions that contribute to a winning employee experience and help our remarkable organization achieve success through and with people. I am accountable for creating talent programs that fuel high performance and develop, engage, and retain top talent, including organizational development, talent development, inclusion, diversity, equity and accessibility (IDEA), employee wellbeing, and recognition. I value challenges and those moments of discomfort that stretch my leadership and strategic capabilities. I am proud every day to work for an organization that is committed to our purpose and to doing what's right and good for our people, clients, members, communities.



Anne Rice, Vice President, Claims, Wawanesa Mutual Insurance, Canada

I joined Wawanesa, the largest Canadian Mutual Insurer, in 2018 as Director, Claims Quality Assurance. In 2021, I transitioned to VP, Claims Strategy and have recently been appointed VP and Chief Claims Officer. I worked in banking prior to my move to the insurance industry and have extensive experience in retail banking, technology transitions and project management gained through a tenured career in financial services. Since joining Wawanesa, I have focused on building a strategic Executive Office Claims team. Strong collaboration with regional partners has contributed to significant improvements in operating results and the member experience.



Justin Pursaga, Vice President & Chief Data & Analytics Officer, Wawanesa Mutual Insurance, Canada

My career began as general insurance broker in 2002, advising customers on personal lines P&C product needs. I joined Wawanesa in 2006 within actuarial services and held traditional actuarial roles for the first several years. I then led several other areas, including: Analytics, Business Transformation, Financial Planning & Analysis, and our IFRS Program. In 2021, I led our Pricing teams and then transitioned to my current role in 2023 overseeing our enterprise Data & Analytics Office. Outside of work, my wife and I have three children ages 3, 5, and 7. We enjoy travelling and spending time together as a family.



Helle Sand, Chief People Officer, LB Group, Denmark

For the past 10 years I have been working in the insurance market in various roles in LB Insurance. In my current role as CPO (Chief People Officer) I am responsible for People and Organisation agenda in LB. My vision is to link the strategic ambitions with HR initiatives that realize the strategy. And to create an attractive and regenerative workplace, where employees experience that their market value increases and that an employment in LB is a positive contribution to their quality of life, where their health increases mentally and physically – relatively speaking – through an employment in LB. I focus my leadership skill on building bridges and have attention in stakeholder satisfaction through commercial insight and providing solution orientated advice. On the private side I enjoy spending time with family, consisting of my husband and our 3 children, and friends. I also get energy from winter swimming.

PROFILE



Kenneth Wolstrup, Responsible for Data and Knowledge Centre, LB Group, Denmark

Kenneth has worked in insurance for nearly 20 years, and has been with LB Insurance for the last 3 years. With a background in mathematics and economics he has held various analytical roles across pricing, product development, portfolio management and finance. His experience spans both in-house positions and consultancy roles. With LB, he focuses on leveraging data and insights to innovate and develop member-focused claims prevention strategies. Outside of work, Kenneth is a keen tennis player and enjoys spending time with his two adult children and his girlfriend (wife-to-be in 2025).



Andreas Gärtner, Manager Risk Modelling and Evaluation, R+V Versicherung AG, Germany

I am manager of the Risk Modelling Team at R+V Re's Enterprise Risk Department. R+V Re is a worldwide operating reinsurer and part of the German mutual insurance group R+V Versicherung—one of Germany's biggest insurers. With 10 years of experience in complex risk management, I lead our team in developing advanced models for risk analysis and evaluation. With a focus on collaboration and continuous improvement, I aim to contribute to the team's success and enhance our risk mitigation strategies.



Franziska Rummel, Head of Marketing & Communications Reinsurance, R+V Versicherung AG, Germany

I am the Head of Marketing & Communications Reinsurance, and have been working at R+V Re since 2018. I bring people together to drive the success of companies and brands. With solid expertise in strategic branding and the design and support of change processes, I combine entrepreneurial thinking with strategic and conceptual skills. My analytical approach, paired with strong communication abilities, allows me to navigate complex corporate structures effectively. I have proven leadership and management skills, building and empowering teams while developing relationships at all levels. My experience spans years of B2B work in industry and includes significant international exposure.



Sven Bähies, Team-Leader Accounting, R+V Versicherung AG, Germany

I have been working at R+V Re since 2014, which is the reinsurance division of the R+V Group. I began my journey as a Technical Accountant for the USA/UK markets. Since 2019 I have been leading a team of motivated people in Technical Accounting. Furthermore, I hold the position of the Product Owner for the accounting tool utilized within R+V Re, taking responsibility for its continuous development and maintenance. Currently, our focus lies prominently on areas such as artificial intelligence, automation, and digitalization. Outside of work, I deeply value spending quality time with my family and maintaining a regular fitness routine. I am also passionate about watching football matches.



Amie Grace Sabornido, Controller, CLIMBS, Philippines

CLIMBS is the leading life and non-life microinsurance provider in the Philippines. As Controller, I oversee the accounting operations of CLIMBS and am responsible for producing the financial reports. I also facilitate the formulation of all the departments' yearly budget and make sure actual expenses are in line with projected revenue. Outside of work, I spend most of my time with my husband and three children, go to church every Sunday, and meet with my spiritual sisters once a week for a purposeful rendezvous.



Ryan Dale Maquidato, Insurance Technology Senior Manager, CLIMBS, Philippines

I am the newly designated Insurance Technology Senior Manager of CLIMBS Life and General Insurance Cooperative. Through experience and relevant exposure, I am trained to deliver cutting-edge technology solutions to support company growth and improve operational efficiency. Additionally, I spearhead in leading cross-functional teams that perform as key players in delivering digital transformation initiatives in the company's ways of insuring. Aside from this, my role includes implementing robust security measures to protect data and systems and keep track of new Insurtech solutions to give the company and its clients a competitive advantage.



Richard Hyman, VP Technology, ICMIF, United Kingdom

I am an IT professional and progressive technologist, passionate about creating positive change through the use of technology. I have been with ICMIF for 11 years and have 15 years of experience in the IT sector, including work with a national hotel chain, upgrading and modernising their digital infrastructure. In addition to my technical expertise, I also have experience in management, sales, and customer service. I am responsible for setting the strategic direction of ICMIF's technology infrastructure. This includes guiding and working in technology projects, procuring services, and training staff. I am currently leading the modernization of the entire technology stack, ensuring that the organization's tools and services are up-to-date through integration and consolidation of data and training. I am proud to work for a purpose-driven organization like ICMIF, knowing that my efforts support the valuable services we provide to our members and positively impact the communities they serve. I am a keen advocate for personal development and continuously pursue further education through reading, audiobooks, podcasts, and courses.